

Terms and Conditions

These Terms and Conditions ("Agreement") govern your access to and use of our online platform, which facilitates therapy services ("Platform"). The Platform is owned and operated by Psychologist2go, which operates all its functions remotely from all around the world (contact@psychologist2go.com). The Platform may be accessed through various websites or applications owned and/or operated by us or by third parties, including but not limited to the website psychologist2go.com and its related platforms.

By accessing or using the Platform, you agree to be bound by this Agreement. Please read this Agreement carefully before using the Platform. If you do not agree to any term of this Agreement, you must not access the Platform.

Whenever the terms "we," "us," "our," or similar expressions are used in this Agreement, they refer to any company that owns and operates the Platform (Psychologist 2 Go).

Therapists and Therapist Services

The Platform connects you with a Therapist who provides therapy services through the Platform "Psychologist 2 Go".

For All Therapists

Therapists seeking to join this platform must hold a valid license and demonstrate significant experience in their field. Our commitment to providing high-quality therapeutic services to clients necessitates that therapists meet stringent qualifications, including licensure and a proven track record of professional experience. We prioritize the recruitment of licensed and experienced therapists to ensure that clients receive the highest standard of care and expertise when seeking support through our platform.

Therapists are independent providers who are neither our employees nor agents nor representatives. The Platform's role is limited to facilitating Therapist Services. Therapists are responsible for the performance of the Therapy Services. If you find that the Therapist Services

do not meet your needs or expectations, you may request a different Therapist available through the Platform. Please note that due to varying licensure requirements across jurisdictions, not all Therapists in our database may be available for matching with you at any given time. If a Therapist you have been connected with stops using the Platform, we will notify you via email and offer the opportunity to match with a new Therapist.

As our primary goal is to help the individuals in getting the therapy they require in the best way possible and do not wish any harm in any case. Still if the therapy doesn't prove to be as beneficial as expected, individuals have the free will to move on to other therapists.

In case someone is in an extreme phase where this online therapy might not work in their favor, we highly recommend users to consult the Therapists present around them. Psychologists 2 Go or their owners will not be responsible for any actions users take after getting the consultation from the therapists on our platform. However we will always make sure to provide the best certified and experienced professionals on our platform to provide the therapy services.

While we aim for the Therapist Services to be beneficial, you understand and acknowledge that they may not be suitable for everyone's needs or every situation, and they may not be a substitute for certain mental health needs that require in-person therapy services, such as active withdrawal from certain substances or treatment for conditions like anorexia nervosa. There would lie some conditions that you might need regular hospital care in which cases therapists may not be helpful to you and you feel free to move to face to face therapists anytime.

Emergency Situations

If you are experiencing thoughts of suicide, self-harm, or harm to others, or if you believe someone else is in danger, or if you have a medical emergency, it is imperative that you immediately contact your local emergency services and notify the relevant authorities. The Platform is not designed for use in such cases, and the Therapists cannot provide assistance for such emergencies.

Clinical Diagnosis and Medical Advice

The Platform is not intended for providing clinical diagnoses that require in-person evaluations. It should not be used if you require official documentation or approvals for purposes such as court-ordered therapy or emotional service dog certification. Additionally, the Platform is not suitable for seeking information regarding appropriate drugs or medical treatments. Any advice or information provided through the Platform should not replace in-person care from your doctor or other qualified professional.

Privacy and Security

We prioritize the protection and security of any information you provide through the Platform. Details about our security and privacy practices can be found in our Privacy Policy available at psychologist2go.com/privacy. By agreeing to this Agreement or using the Platform, you also agree to the terms of the Privacy Policy, which is incorporated into and considered a part of this Agreement. Any changes or revisions to this Agreement also apply to the Privacy Policy.

Intellectual Property

The Platform, including the website psychologist2go.com and its related apps ("Psychologist 2 Go Intellectual Property"), and all associated intellectual property rights are owned by the Company, its licensors, or other providers of such material. This Agreement does not constitute a sale and does not grant you any rights in or related to the Platform or any Psychologist2Go Intellectual Property.

"Psychologist2Go," "psychologist2go.com," and all related names, logos, product and service names, designs, and slogans ("Psychologist2Go Marks") are trademarks of the Company or its affiliates or licensors. You must not use Psychologist2Go Marks without prior written permission from the Company. All other names, logos, product and service names, designs, and slogans on the Platform and the website are the trademarks of their respective owners.

License Grant

Subject to your compliance with these Terms, Psychologist2Go grants you a limited, non-exclusive, non-sublicensable, revocable, non-transferable license to: (i) access and use the

Platform solely in connection with your personal use of the Services on your personal device; and (ii) access and use any content, information, and related materials made available through the Services, solely for your personal, non-commercial use. All rights not expressly granted herein are reserved by the Company and its licensors.

Third Party Content

The Platform may contain Third Party Content, including but not limited to other content, products, or services offered or provided by third parties, links to Third Party Content, or advertisements related to Third Party Content. We are not responsible for the creation of any Third Party Content, including related products, practices, terms, or policies, and we will not be liable for any damage or loss caused by any Third Party Content.

Disclaimer of Warranty and Limitation of Liability

To the maximum extent permitted by law, you release us and agree to hold us harmless from any and all causes of action and claims resulting from the Therapist Services or the Platform, including any act, omission, opinion, response, advice, suggestion, information, and/or service of any Therapist and/or any other content or information accessible through the Platform.

You understand, agree, and acknowledge that the Platform is provided "as is" without any express or implied warranties of any kind, including but not limited to merchantability, non-infringement, security, fitness for a particular purpose, or accuracy.

Your Subscription

We offer various subscription options with recurring billing cycles, which continue until canceled. By subscribing, you accept responsibility for all recurring charges and acknowledge that unused session credits do not rollover to subsequent billing cycles. We reserve the right to change subscription terms and prices with proper notice.

Free Trials

Occasionally, we offer free trials for our Therapist Services, after which paid membership begins.

Your Account, Representations, Conduct, and Commitments

You confirm that you are legally able to consent to Therapist Services or have parental or guardian consent. You agree to provide accurate information and maintain the confidentiality of your account access. You are solely responsible for all activities performed using your account access and agree not to misuse the Platform or engage in unauthorized activities.

Modifications, Termination, Interruption, and Disruptions to the Platform

We may modify, suspend, or discontinue the Platform without notice and will not be liable for any resulting losses or damages. While we make efforts to ensure the Platform's reliability, we cannot guarantee uninterrupted access or error-free operation.

Export Controls and Sanctions

You agree to comply with all applicable export and re-export control laws and regulations and warrant that you are not located in any embargoed country or listed on any government list of prohibited parties.

Notices

We may provide notices to you via email, regular mail, or by posting online. Notices to us must be delivered by email to contact@psychologist2go.com.

Important Notes about our Agreement

This Agreement constitutes the entire agreement between you and us, and you confirm that you have not relied on any promises or representations outside of this Agreement. If any provision of this Agreement is deemed illegal or unenforceable, the remaining provisions will remain in full force and effect. Arbitration, limitations of liabilities, and indemnification clauses survive termination of this Agreement.